Holiday Camp: Terms and Conditions

# 1. Booking and Payment:

All bookings are subject to availability and are confirmed only upon receipt of full payment.

Payment must be made in advance to secure a place at the camp.

# 2. Cancellation and Refunds:

We do not offer refunds on services purchased. Any camp spaces will not be refunded. We are happy to consider options to change the space to another person and/or the date, but this is at the discretion of the company director.

No changes will be authorised for requests made after 7 days prior to the camp starting.

# 3. Health and Safety:

The safety and well-being of all camp participants are our top priority.

Parents/guardians must inform us of any medical conditions, allergies, or special requirements of the young person prior to the start of the camp.

We reserve the right to refuse participation or request withdrawal of any young person if their behaviour poses a risk to themselves or others. Please see our behaviour policy for more on this.

# 4. Supervision and Responsibility:

Young persons are under the supervision of our trained staff at all times during camp hours.

Parents/guardians are responsible for ensuring that their child arrives and is picked up punctually from the camp, unless other arrangements are arranged with The Project PT.

Young persons are expected to follow the instructions of camp staff and adhere to camp rules and guidelines.

# 5. Personal Belongings:

We do not accept responsibility for loss or damage to personal belongings brought to the camp.

Young persons are encouraged to leave valuables at home and to label all belongings with their name.

# 6. 1-to-1 Support:

Please note that while we strive to accommodate the needs of all young persons, we are unable to provide 1-to-1 support at this time.

Parents/guardians of young persons requiring additional support are encouraged to contact us to discuss alternative arrangements.

# 7. Changes to Camp Schedule:

We reserve the right to make changes to the camp schedule, activities, or venue if necessary.

We will endeavour to inform parents/guardians of any changes as soon as possible.

# 8. Photography and Publicity:

We may take photographs or videos during the camp for promotional purposes.

Parents/guardians can consent to the use of such media for promotional purposes in the sign up process. If consent is not obtained, photos of their young person will be blurred/covered, unless otherwise stated.

# 9. Data Protection:

We collect and store personal information in accordance with data protection laws.

Personal information will only be used for the purpose of administering the camp and will not be shared with third parties, or used for marketing, without consent.

# 10. Contact Information:

For any inquiries, concerns, or to discuss special requirements, please contact us at kate@theprojectpt.com.